

What can you expect from your community nursing service:

- You will receive personalised individual care
- We will act as your advocate where appropriate
- You and your carers will be included in the planning process
- Your privacy and dignity will be respected
- All information will be confidential



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Partners in Care

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This document can be available in other languages and formats. For more information telephone 01803 219700

Community Nursing

Service information



**Newton Abbot Community Nursing Team
7 Days A Week 7am - 7pm**



**Accessed via your GP Practice between
8.30am –4.30pm : Monday—Friday
Out of these hours call 01392 269475**

Right Care, Right Place, Right Time

Introduction

Our aim is to ensure you receive care from the right person with the right skills at the right time.

Community Nurses care for patients who are housebound. A definition of housebound person is an individual who is unable to leave the house without significant assistance .

The community nurses work as part of a multidisciplinary team which includes you, your doctor an occupational therapist and physiotherapist, social services, general and community hospitals, local hospices and voluntary agencies.

All staff carry identification badges.

Our work is both preventative and supportive and we aim to provide quality, safe and effective care by following national and local policies, procedures and care pathways.

- We would ask for facilities to wash our hands and for any pets to be removed during our visit.
- As your condition improves you will be expected to attend your GP surgery or clinic setting.
- The Trust has a zero tolerance policy to aggressive and abusive behaviour.
- A smoke free environment is appreciated.

We seek to empower housebound patients and their carers and offer support to them promoting independence through self care.

The services provided by the community nursing service are:

- Complex nursing and health needs assessment
- Management of long term conditions
- Wound care/ pressure ulcer management
- Palliative and end of life care
- Immunisation
- Health promotion / education
- Continence assessment and catheter management
- Taking specimens and administering some medication
- Safeguarding adults
- Equipment assessment