



Bovey Tracey Young People engagement

Introduction

Devon Communities Together was asked to gather the views of local young people about the proposed development of a Community Hub at the former Thatch inn at Bovey Tracey. We wanted to ask young people what additional needs and aspiration the Community Hub might be able to meet. Through engagement work hearing the views of young people, their perceived priorities were identified.

This report presents the findings from activities carried out by Devon Communities Together in March 2016. 55 young people connected with Bovey Tracey participated in this engagement work.

From this we are able to identify the key messages of what additional needs and ideas young people might have for the Community Hub or for the future delivery of the hub to ensure it is relevant to, and valued by, local young people.

DCT identified the target group for engagement as 10-20 year olds living within the Bovey Tracey area. A mixture of quantitative and qualitative data would be required to give a statistical sample of young people's opinions and specific direct comments.

To meet these desired outcomes **two engagement methods were agreed** to ensure a good cross-section of young people within Bovey Tracey had an opportunity to be involved. These were a questionnaire and workshops.

The questionnaire

The questions were developed by DCT and written in an accessible manner for young people. The questionnaire incorporated both open and closed questions and could be completed with total anonymity to allow young people to express their true feelings without concerns that they might be identified. There was a space at the end of the questionnaire, however, that allowed respondents to leave their contact details if they wished to take a part in a prize draw.

The questionnaire was distributed to young people from Bovey Tracey through formal and informal networks, meetings and was also made available as an online link.

<https://www.surveymonkey.co.uk/r/boveytracey>

Workshops

The workshops with children and young people in Bovey Tracey were held to obtain more detailed information regarding the need for health and care services. These were facilitated by a children and young people engagement officer from DCT and focused on visits to the Youth Café.

In addition to the direct engagement work, the overall awareness of the Community Hub was increased by the promotion of the engagement activities. This created an opportunity to speak about the proposed development and show that young people's opinions were being taken into consideration as part of the project's development.

Engagement Methodology

There is 388 young people age 10-20 in Bovey Tracey

The survey reached approximately 220- 290 young people through:

Direct contact:

Scouts group (80), Youth Café (30), Baptist Church (150 emails, and survey given directly to 20 young people), FB youth café group (11), FB Cricket Club (10), Cricket Club- (20 young people received a survey)

55 young people filled in the survey and took an active part in the consultation.

Places contacted:

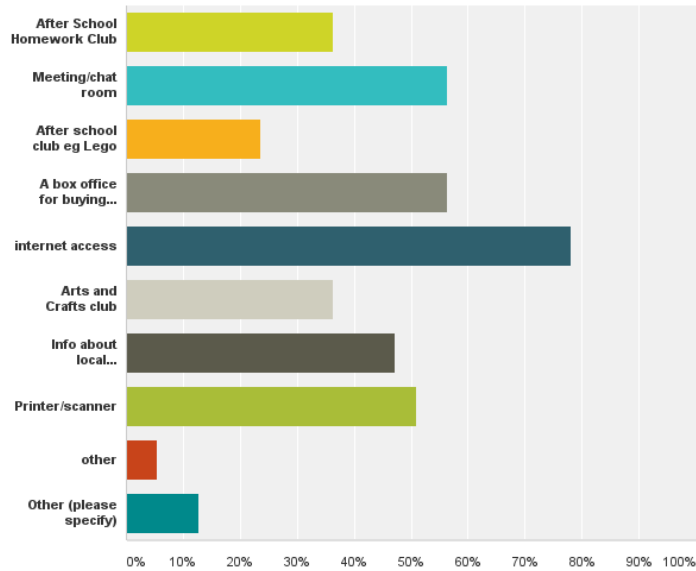
1. Scouts - 2 emails, a phone call- survey went to all leaders and to 80 young people
2. Youth Café- 2 meetings, 30 young people involved in survey and game activity
3. Baptist church- 20 copies of the questionnaire given.
The church circulated it to youth workers and to young people.
They also and sign post to the online survey.
Survey was given a mention in their weekly update to 150 email addresses
4. BT Swimming Pool- link to the survey sent by email and to FB page
5. Parish Children's Sunday Club- link to the survey sent by email
6. Bible Club for children- link to the survey sent by email
7. Boy's Brigade - phone call made , a phone message left (as email is not available)
8. Cricket Club- Youth Section- email with link to the survey sent, FB page- 10 members- link to the survey sent, 20 surveys sent to the club directly.
9. Bovey Tracey Town Council Facebook page- request to post a survey on their page
10. Facebook page of youth café (closed group- 11 members)
11. Facebook Spotted Bovey Tracey group (392 members)
12. Bovey Tracey Lifesaving Club Facebook page (176 members)

Appendix 1

Statistical results from the questionnaire survey.

**Q1 Which of the following would you like to see provided in the Community Hub?
Please tick as many boxes as you would like**

Answered: 55 Skipped: 0



2. The Library - What would you like to be provided in the library? For example workshops for you or meetings with interesting people?

Young people's recommendations:

(most common answers)

Technology:

More young people friendly access

Kids' friendly searching tools

More technology like in the Exeter library, better system to search

With the growth in the internet the library is irrelevant

IPad or technology like reading

Wi-Fi and more computers

Meetings/ Workshops:

Meetings with interesting authors

A chat room for people to meet friends and make new ones

Workshops e.g. drink awareness

Meet famous authors

Presentations from authors

Writing clubs

I would like to have a social club every day after school as it would improve the community

Reading Groups/ Support

I'd like a reading group to help people with their reading abilities

Homework clubs,

Reference books help with research projects,

Computers with cyber bullying access with a range of DVD and rental system

3. The town Hall- If you ever used the Town Hall what did you use it for?

Birthday party

Meetings and events

Training sessions, craft fairs, parties.

Information

Homework and reading

What's going on?

I haven't used the town hall but I would use it for parties or meetings

4. Tourist Information Centre- If you ever use it what do you use it for?

Collecting leaflets

Treasure trails

Getting maps, finding out landmarks of Bovey

What's new and what's going on

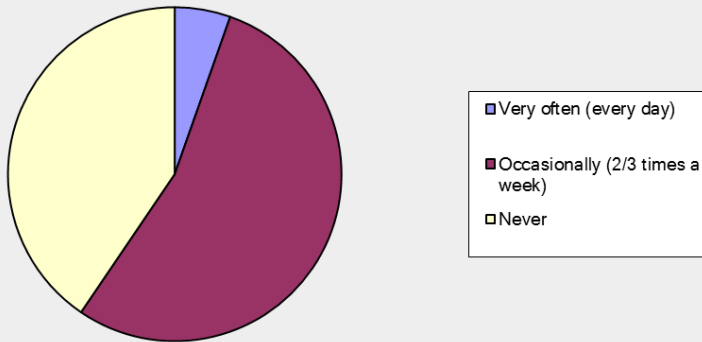
Local information and events, meeting place for residents to share ideas.

Promoting events

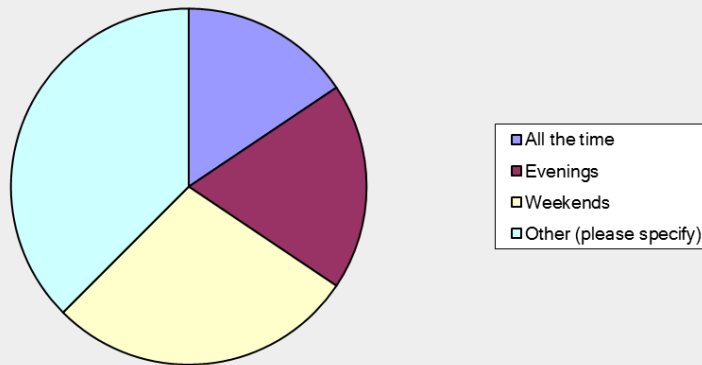
I haven't used it but I would if there was more information inside

I rarely use it but I'd probably use it for historical information about the town for homework

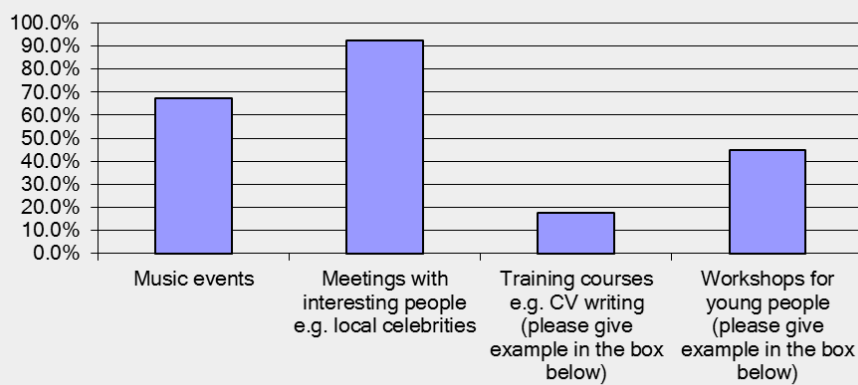
Do you use the public toilets in the car park? How frequently do you use them?

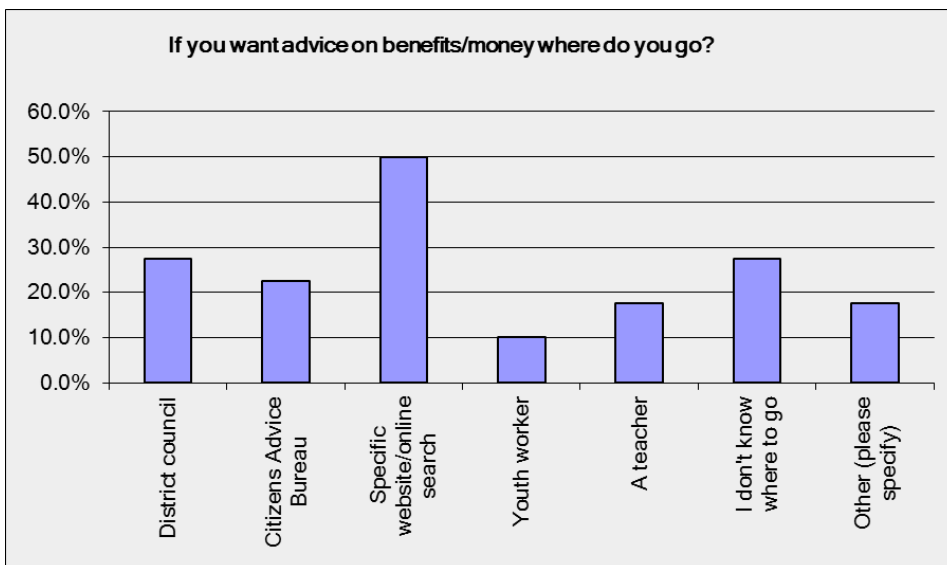
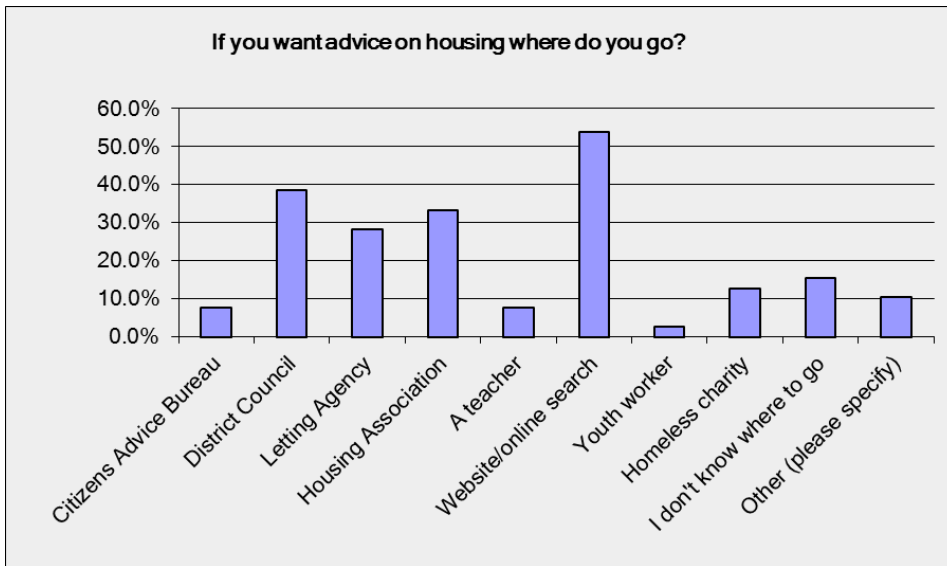
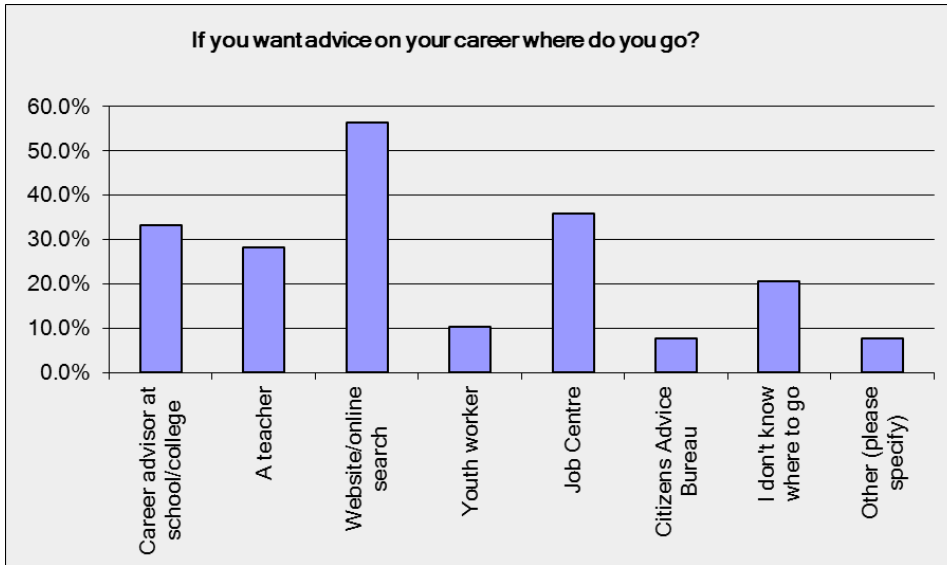


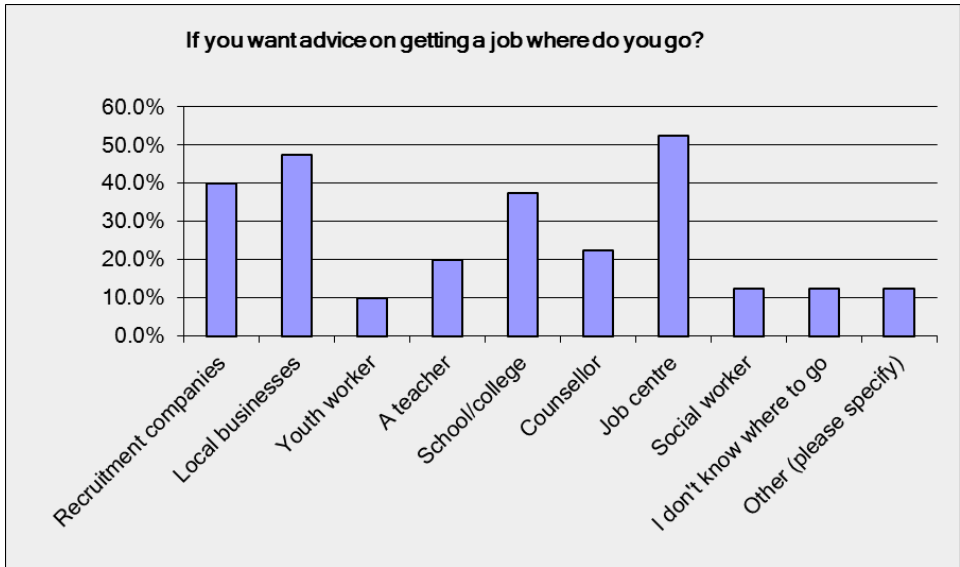
At what time of day do you usually use the toilets?



Which of the following events would you like to see organised in the Hub?



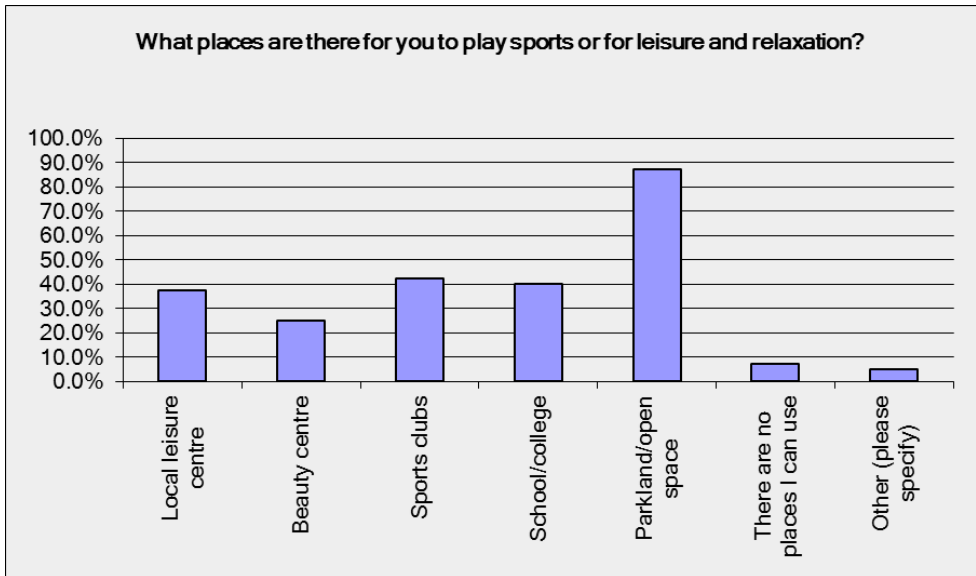


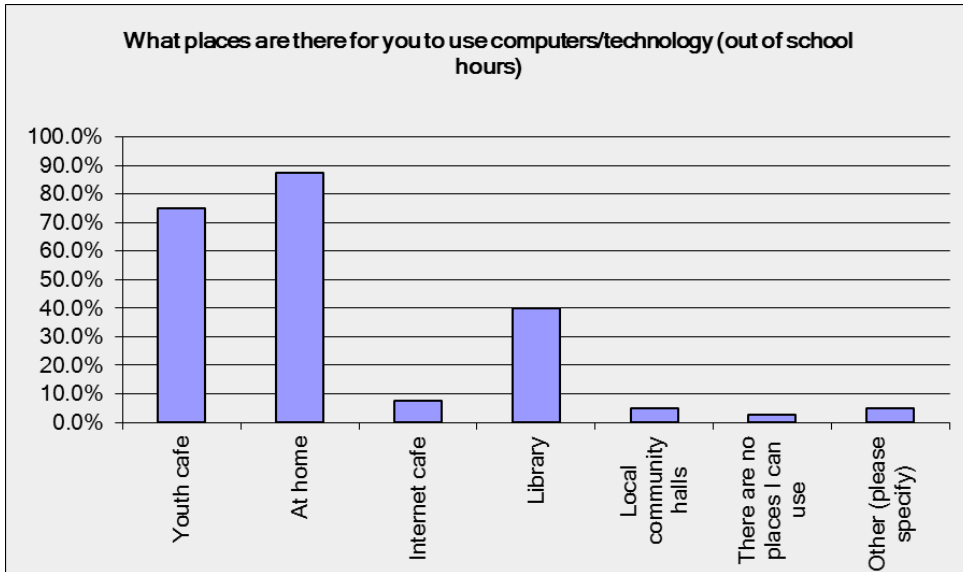


5. What places do you use to meet up with your friends?

Skate park, youth café, streets, park, friends' houses, there is no place to meet up, Exeter, Newton Abbot,

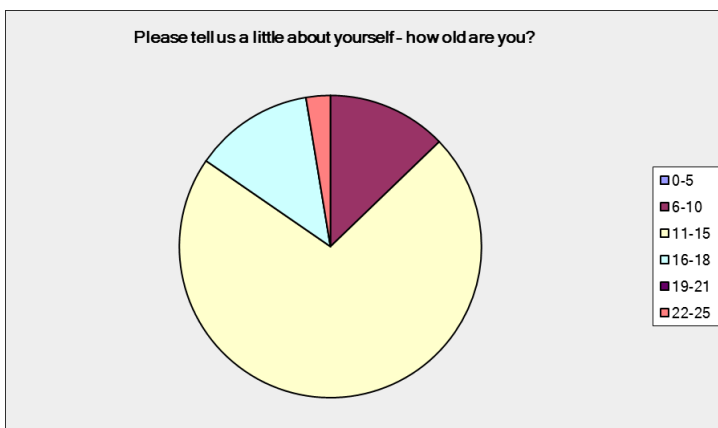
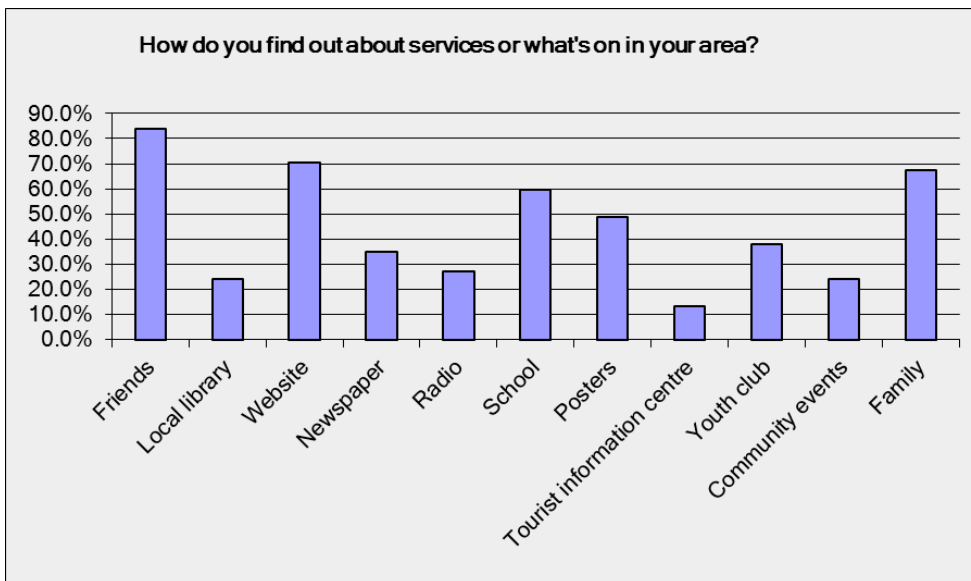
Indoor garage under flats opposite Cromwell arms but we get kicked out because it's private.



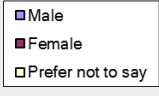
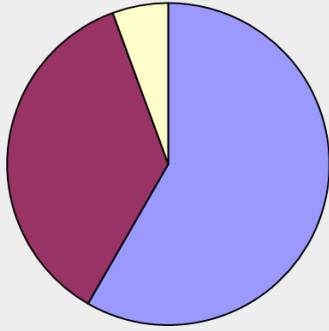


8. Are there any other places or services that you feel could be useful for you, but are not available at the moment?

- An adoption centre for pets an open space
- Cinema
- Kids' cafe, kid's spa, kids club
- Meeting point



Are you:



Key Findings and Messages

Overview

55 young people filled in the survey and took an active part in the consultation.

A total of 15 young people took part in the game.

The community Hub for young people

For an overview of young people's view of what additional needs and ideas young people might have for the Community Hub most young people said they would like to have an internet access (78%) meeting/ chat room (56%) and a box office for buying tickets (56%). Printer/ scanner and info about local events/ clubs came also very close.

The library

Young People ideas of what they would like to be provided for them in the library were mainly around: Technology e.g. "Kids' friendly searching tools"

Meetings/ Workshops e.g. "Meetings with interesting authors"

Reading groups/ support groups e.g. "I'd like a reading group to help people with their reading abilities"

The town Hall- If you ever used the Town Hall what did you use it for?

The most popular answers were:

"Birthday party, Meetings and events, Training sessions, craft fairs, parties. Information, Homework and reading, What's going on?
I haven't used the town hall but I would use it for parties or meetings"

Tourist Information Centre- If you ever use it what do you use it for?

The most popular answers were:

"Collecting leaflets, Treasure trails, Getting maps, finding out landmarks of Bovey What's new and what's going on, Local information and events, meeting place for residents to share ideas.
Promoting events, I haven't used it but I would if there was more information inside
I rarely use it but I'd probably use it for historical information about the town for homework"

The Toilets

Most young people said they use toilet occasionally (56,2 %),

40% young people also said they never use the public toilets.

Only 4,17 % answered they use the toilet very often.

At what time of day do you usually use the toilets?

12,5 % answered they use toilets all the time,

22,5 % use toilets evening time, 25% use public toilets weekends

40 % responds gave “other” as an answer. This included: “I would use them in the evenings if they were open later! Never, Whenever I need them.”

Which of the following events would you like to see organised in the Hub?

Meetings with interesting people e.g. local celebrities was the most popular answer (83,3%) followed by “ music events (73%) and Workshops for young people (please give example in the box below) (39,5%)

Regarding the **Advice on Career** more than half would do a “website research” (56%). But a close runner up was job centre at 34%

“The Internet” was in first place as a source of **help with housing** (49%). But second and third were “District Council” and “Housing Association”.

Money advice showed a similar profile, with district Council, "Don't Know where to go" and "Internet" in first, second and third place.

For help with the practicalities of getting a job the most popular place was “Local Businesses” (53%) “Job Centre” (50%) and “Recruitment Companies” (39%).

“Park/ open spaces” came top for **leisure and sports opportunities**, with “Sports Clubs” and “school/ college” equal second. It is notable that local leisure centre came in fourth at only 17%.

“Home” was the first choice for **places to use computers**, with “Youth Café” coming second. Only 1% of respondents said they “had no places to use a computer”.

To find out What's On, the biggest single source of information is "Friends". After that, "Website", "Family", "School" and "Posters" all scored similarly.

Workshop Findings:

Game -Truth and consequences; age group: 10 years old +

Consequences - each person is given a sheet of A4 paper. A series of questions are asked and after each question is asked to fold over the paper to cover their answer and pass this to the left. Once all the questions are finished, each person should end up with a piece of paper that might not be the one they started with.

A total of 15 young people took part in the game.

Questions included:

What is your nickname?	
Where do you go to school?	
Where do you like to hang out?	
Who do you hang out with?	
What hobbies do you have?	
Can you do them where you live? If not, why not?	
Have you ever been to your local Library?	No, yes, a couple of times when I was smaller yes
Why?	Negative comments: because it's boring no computers you can never find a book system is not easy for yp no machine to type name (search) of the book it's boring, it should involve more no technology to attract young people you can't do anything in the library limited options for books no current/ up to date books don't have time, because I don't like reading Positive comments: to get books to get books when I was younger because I like to look at the books
What would you like to do in your local Community Hub?	Something most people enjoy or like , Wi-Fi/ games or chill room, play games, eat or socialise Wi-Fi and sofas and Xbox Job centre and information about new jobs
What would make this community a better place for you to live?	new building, cinema, more activities for young people, sport shops falling over more transport gift shop more entertaining for youths
What is the most embarrassing thing that has ever happened to you?	
Other comments through chat with young people	Improvements for BT: Sports shop Better technology for children (e.g in the Library) More involvement in the town volunteering activities for young people

	<p>Toilets: Toilets closing down at 8pm, and we need them more (longer)</p> <p>Training: To get job; especially for 16-18 years old Job Centre here- good for young people Job centre for students and adults</p>
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